I want good work done, where should I start?

The tree industry appears to attract all types from backyard operators to multimillion dollar operations, but there are still a few points to consider prior to parting with your hard earned dollars to get some tree work done.

Is the company that you are getting your work done by qualified, insured and ideally a member of an industry organisation and are they happy to provide evidence of this?

Arborist qualifications range from Certificate III through to Graduate Certificates. Generally speaking a Certificate II is entry level whereas a Certificate III is considered a trade level qualification. At the bare minimum the person undertaking your tree work from quote stage through to completion should hold a Certificate III. If you need to get an arborist report done (tree assessment, risk assessment etc.) you will require a Diploma (Certificate V) Arborist to undertake this work.

Every tree company currently carrying out work should hold insurance period. No excuses and be happy to send out copies of currency.

Membership of an Industry Organisation shows that company's commitment to continue professional development. They will attend workshops, have access to latest information and network with other industry professionals. They are committed to their industry and passionate.

A quick note here to finish up. A qualified, insured, professional Arborist will never use the words lop or lopper to describe themselves or work that they carry out. They will also not use lots of other words to describe exactly the same process.